

ACTRONAIR - WARRANTY TERMS

1. This warranty covers the Product described on the Warranty Card against defects, design, materials and workmanship for the period in Table 1. The warranty period starts when the Product is commissioned. If the commissioning date is more than 12 months after the purchase date of the Product from ActronAir, the warranty period starts 12 months after the purchase date of the Product from ActronAir.
2. Product defects covered by this warranty will be repaired or replaced at the discretion of the ActronAir without cost to the owner for the replacement parts or Product. The repair or replacement shall be performed during normal business hours by ActronAir or repair agent authorised by ActronAir.
3. Any part or Product replaced under this warranty will be warranted in accordance with the provisions of this warranty for the remainder of the original warranty period or 12 months from the completion of the repair, whichever is the greater.
4. Except where inconsistent with the owner's statutory rights and the rights given by this warranty, all other warranties and all liability of ActronAir for any loss or damage direct and consequential (including loss of profits) is expressly excluded.
5. This warranty does not cover:
 - a. Damage or problems or unsatisfactory performance caused to the Product by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over transients or electromagnetic interference not originating within the Product;
 - b. Damage or problems or unsatisfactory performance resulting from incorrect installation or commissioning;
 - c. Damage or problems or unsatisfactory performance caused by the use of an accessory, component or Product not supplied by ActronAir;
 - d. Damage or problems or unsatisfactory performance caused by storm, fire, flood, hail, atmospheric fallout, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin, foreign matter entering the Product (eg dirt and moisture) or any other outside agency;
 - e. Damage or deterioration to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions;
 - f. Any cost associated with gaining acceptable service access to Product installed in restricted or unsafe (eg high) locations;
 - g. Freight charges including insurance or travelling cost for repairs performed outside the area normally serviced by ActronAir's dealers;
 - h. Product which has been installed in a transportable or mobile application (eg caravan or boat);
 - i. Product which has been reinstalled at a location other than the original location;
 - j. Any consumable item (eg batteries, filters, belts) supplied with the Product unless the item is shown to be defective at the time of purchase;
 - k. Damage or problems or unsatisfactory performance resulting from:
 - i. Operation in an environment where climatic comfort of humans is not the primary function of the Product;
 - ii. Operation at conditions outside the operating conditions specified in ActronAir's or Samsung's technical sales literature applicable to the Product; or
 - iii. Misapplication of the Product;
 - iv. Incorrect use or installation of any consumable;
 - v. Failure to check and clear obstructions in both the indoor and outdoor sections of the Product, including the air filters, vents, coils and drainage pipes; or
 - vi. Exhausted, leaking or used batteries.
6. The owner is responsible for:
 - a. The correct operation and regular maintenance of the Product as noted below. The correction of any non Product fault or problem is not covered by this warranty;
 - b. Operation and maintenance of the Product in accordance with the operating instructions;
 - c. Regular cleaning of the air filter(s) and the replacement where necessary;
 - d. Ensuring that the air inlet and the outlet on the outdoor unit is kept clear of any obstructions (eg dirt, leaves, plants);
 - e. Ensuring that the condensate drain is kept clean;
 - f. Replacement of exhausted batteries;
 - g. The application of additional corrosion protection if the Product is installed in a corrosive environment (for example industrial pollution, sea air).
7. In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for the personal domestic household use or consumption, unless the owner establishes the following limitation of liability would not be fair and reasonable, the liability of ActronAir for any defect of design, materials or workmanship will be limited to any of the following as determined by ActronAir:
 - a. Replacing the Product or supplying equivalent Product;
 - b. Repairing the Product;
 - c. Paying the cost of replacement the Product or acquiring equivalent Product; or
 - d. Paying the cost of having the Product repaired.

Table 1

ActronAir Product	Domestic Application	Commercial Application
ActronAir Split Ducted & Packaged Units	5 years parts & labour	2 years parts & labour
Samsung Product		
RAC, CAC, FJM, WHS	5 years parts & labour	2 years parts & labour
DVM, DVM Mini, ERV	2 years parts & labour	2 years parts & labour